

**STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:**

You, as Short Term Insurance Policy Holder, or prospected policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

<b><u>REPRESENTATIVE:</u> Mrs Hannelie Spies</b>		No of years employed: 3 Years
Qualifications: Grade 12, SMK 123 & National Certificate Short Term Insurance		
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.		
Key Person: Sonja Bezuidenhout		
I receive 15 % commission on every member's first monthly premium.		
Tel No. 012 361 5526		email address: hanlie@pretorium.co.za
<b><u>INTERMEDIARY:</u></b>	<b>Pretorium Trust (Co-op) Ltd</b>	VAT number: 434 011 588 2 Registration No: 1949/000001/24
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>
Pretorium Building 40 Ingersol Road Lynnwood Glen, 0081	PO Box 35797 Menlo Park 0102	Land line: 012 3615526  Email address: pretorium@pretorium.co.za
Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Credit Provider (NCRCP 228)		
Legal Status: Registered as a Co-operative in terms of the Co-operatives Act no 14 of 2005 as amended by the Co-operatives Amendment Act 6 of 2013.		
Pretorium Trust Co-Operative is operating under exemption of FAIS Notice 54 of 2022 in that premiums are collected, but not into a separate bank account. The provisions of the exemption are required to be complied with for the continuation of this.		
<b><u>COMPLIANCE OFFICER:</u></b>	D. Julyan <b>Simply Comply (Pty) Ltd</b>	
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>
115 Marine Drive Schoenmakerskop Port Elizabeth 6070	115 Marine Drive Schoenmakerskop Port Elizabeth 6070	Land line: 012 998 7938 Email address: dawn@legal1.co.za info@legal1.co.za
<b><u>UNDERWRITER:</u></b>	<b>Hollard Insurance Ltd</b>	Registration no: 52/03004/06 FSCA License no: 17698
VAT no: 445 011 740 5		
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>
22 Oxford St PARKTOWN 2000	P O Box 87419 HOUGHTON 2041	Land line: 011 351 5000 Fax No: 011 351 5001 Claims Department: 087 152 02 08 Email address: lumunderwriting@lum.co.za
<b><u>UNDERWRITER:</u></b>	<b>Santam Ltd</b>	Registration no: 1918/001680/06 FSCA License no: 3416
VAT no: 444 010 209 5		
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>
Ground Floor Westend Office Park 254 Hall Street, Die Hoewes CENTURION, 0157	Private Bag X 226 <b>PRETORIA</b> 0001	Land line: 0860 558 003 Commercial Land line: 0860 726 826 Personal Line Claims department: 0860 505 911
<b>FSCA</b>		
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>
Riverwalk Office Park B 41 Matroosberg Avenue ASHLEY GARDENS 0002	P O Box 35655 <b>MENLOPARK</b> 0102	Land line: 012 428 8000 Fax no: 012 346 6941  Email address: info@fsca.co.za

**OMBUDSMAN FOR SHORT-TERM INSURANCE - (For personal claims/complaints)****Physical Address:**

1 Sturdee Avenue  
1st Floor  
Block A  
ROSEBANK  
JOHANNESBURG, 2196

**Postal address:**

P O Box 32334  
**BRAAMFONTEIN**  
2017

**Contact details:**

Land line: 011 726 8900  
Share call: 0860 726 890  
Fax no: 011 726 5501  
Email address: [info@osti.co.za](mailto:info@osti.co.za)

**FAIS OMBUDSMAN -****Physical Address:**

Sussex Office Park  
Ground Floor Block B  
473 Lynnwood Avenue  
**LYNNWOOD, 0081**

**Postal address:**

P O Box 74571  
**LYNNWOOD RIDGE**  
0040

**Contact details:**

Land line: 012 470 9080  
Toll Free no: 0860 324 766  
Fax no: 012 348 3447  
Email address: [info@faisombud.co.za](mailto:info@faisombud.co.za)

**A copy of our complaints procedure is available on the Pretorium Trust web page: [www.bonuscard.co.za](http://www.bonuscard.co.za)**

**REVEALING NOTICE:**

- \* Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is payable by insured. A policy fee of R28,00 i.r.o personal lines and R30,00 i.r.o. commercial insurance is payable by the insured.
- \* Pretorium Trust accepts liability for the Representative's advice, in terms of contract of employment.
- \* Pretorium Trust does not own any shares in Hollard & Santam and do not receive more than 30 % of the total compensation from them.
- \* Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- \* Contractual agreements with Hollard & Santam including certain limitations and conditions are agreed to with an Intermediary agreement without binding powers.
- \* Pretorium Trust handles Personal- as well as Commercial insurance, underwritten by Hollard & Santam.
- \* Premiums are deducted monthly and premium collections are done by Pretorium Trust directly.
- \* In case of non-payment the policy will be cancelled with notice.
- \* Take note - Necessary documentation will be held/ stored for 5 years.
- \* Pretorium Trust complies with the POPI-Act (Please see website for details - [www.bonuscard.co.za](http://www.bonuscard.co.za))
- \* Please direct all inquiries directly to Pretorium Trust's Insurance Department.

**HINT:**

- \* Do not sign any uncompleted or partly completed forms;
- \* Complete all forms in ink;
- \* Safe keep all documents delivered to you;
- \* Do not allow to be pressured in purchasing the product;
- \* PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.

**RENEWAL OF POLICY (ANNUALLY):**

- \* Policies are reviewed annually based on inflationary adjustments.
- \* Your renewal policy will be sent to you annually before the renewal date. Please contact us if you require advice regarding changes that need to be made on your policy.
- \* PLEASE NOTE: It is important that you supply correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

**If you require further advice, please contact Pretorium Trust's Insurance Department.**

**PRETORIUM TRUST AS INTERMEDIARY HAS:**

- \* Professional Indemnity cover for the amount of R2 500 000; and
- \* A Fidelity Policy of R150 000.00

**I hereby declare that I am familiar with the above and have taken note of the above information.**

**I also confirm that I received copies of the Statutory Notice and Record of Advice.**

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

INITIALS & SURNAME: \_\_\_\_\_

MEMBERSHIP NO: \_\_\_\_\_

Complaint procedure: We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap in writing.