

STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:

You, as Short Term Insurance Policy Holder, or prospected policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

<u>REPRESENTATIVE:</u> Mrs Sonja Bezuidenhout		No of years employed:	29 Years
Qualifications: Grade 12, SMK 123 & NQF4 Short Term Insurance.			
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.			
Key Person: Sonja Bezuidehout			
Tel No. 012 361 5526		email address: sonja@pretorium.co.za	
<u>INTERMEDIARY:</u>	Pretorium Trust (Co-op) Ltd	VAT number: 434 011 588 2 Registration No: 1949/000001/24	
<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>	
Pretorium Building 40 Ingersol Road Lynnwood Glen, 0081	PO Box 35797 Menlo Park 0102	Land line: 012 3615526 Email address: pretorium@pretorium.co.za	
Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Credit Provider (NCRCP 228) Legal Status: Registered as a Co-operative in terms of the Co-operatives Act no 14 of 2005 as amended by the Co-operatives Amendment Act 6 of 2013. Pretorium Trust Co-Operative is operating under exemption of FAIS Notice 54 of 2022 in that premiums are collected, but not into a separate bank account. The provisions of the exemption are required to be complied with for the continuation of this.			
<u>COMPLIANCE OFFICER:</u>	D. Julyan Simply Comply (Pty) Ltd		
<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>	
115 Marine Drive Schoenmakerskop Port Elizabeth 6070	115 Marine Drive Schoenmakerskop Port Elizabeth 6070	Land line: 012 998 7938 Email address: dawn@legal1.co.za info@legal1.co.za	
<u>UNDERWRITER:</u>	Hollard Insurance Ltd	Registration no: 52/03004/06 FSCA License no: 17698	
VAT no: 445 011 740 5			
<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>	
22 Oxford St PARKTOWN 2000	P O Box 87419 HOUGHTON 2041	Land line: 011 351 5000 Fax No: 011 351 5001 Claims Department: 087 152 02 08 Email address: lumunderwriting@lum.co.za	
<u>UNDERWRITER:</u>	Santam Ltd	Registration no: 1918/001680/06 FSCA License no: 3416	
VAT no: 444 010 209 5			
<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>	
Ground Floor Westend Office Park 254 Hall Street, Die Hoewes CENTURION, 0157	Private Bag X 226 PRETORIA 0001	Land line: 0860 558 003 Commercial Land line: 0860 726 826 Personal Line Claims department: 0860 505 911	
FSCA			
<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>	
Riverwalk Office Park B 41 Matroosberg Avenue ASHLEY GARDENS 0002	P O Box 35655 MENLOPARK 0102	Land line: 012 428 8000 Fax no: 012 346 6941 Email address: info@fsca.co.za	

OMBUDSMAN FOR SHORT-TERM INSURANCE - (For personal claims/complaints)**Physical Address:**

1 Sturdee Avenue
1st Floor
Block A
ROSEBANK
JOHANNESBURG, 2196

Postal address:

P O Box 32334
BRAAMFONTEIN
2017

Contact details:

Land line: 011 726 8900
Share call: 0860 726 890
Fax no: 011 726 5501
Email address: info@osti.co.za

FAIS OMBUDSMAN -**Physical Address:**

Sussex Office Park
Ground Floor Block B
473 Lynnwood Avenue
LYNNWOOD, 0081

Postal address:

P O Box 74571
LYNNWOOD RIDGE
0040

Contact details:

Land line: 012 470 9080
Toll Free no: 0860 324 766
Fax no: 012 348 3447
Email address: info@faisombud.co.za

A copy of our complaints procedure is available on the Pretorium Trust web page: www.bonuscard.co.za

REVEALING NOTICE:

- * Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is payable by insured. A policy fee of R28,00 i.r.o personal lines and R30,00 i.r.o. commercial insurance is payable by the insured.
- * Pretorium Trust accepts liability for the Representative's advice, in terms of contract of employment.
- * Pretorium Trust does not own any shares in Hollard & Santam and do not receive more than 30 % of the total compensation from them.
- * Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- * Contractual agreements with Hollard & Santam including certain limitations and conditions are agreed to with an Intermediary agreement without binding powers.
- * Pretorium Trust handles Personal- as well as Commercial insurance, underwritten by Hollard & Santam.
- * Premiums are deducted monthly and premium collections are done by Pretorium Trust directly.
- * In case of non-payment the policy will be cancelled with notice.
- * Take note - Necessary documentation will be held/stored for 5 years.
- * Pretorium Trust complies with the POPI-Act (Please see website for details - www.bonuscard.co.za)
- * Please direct all inquiries directly to Pretorium Trust's Insurance Department.

HINT:

- * Do not sign any uncompleted or partly completed forms;
- * Complete all forms in ink;
- * Safe keep all documents delivered to you;
- * Do not allow to be pressured in purchasing the product;
- * PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.

RENEWAL OF POLICY (ANNUALLY):

- * Policies are reviewed annually based on inflationary adjustments.
- * Your renewal policy will be sent to you annually before the renewal date. Please contact us if you require advice regarding changes that need to be made on your policy.
- * PLEASE NOTE: It is important that you supply correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

If you require further advice, please contact Pretorium Trust's Insurance Department.

PRETORIUM TRUST AS INTERMEDIARY HAS:

- * Professional Indemnity cover for the amount of R2 500 000.00; and
- * A Fidelity Policy of R150 000.00

I hereby declare that I am familiar with the above and have taken note of the above information.

I also confirm that I received copies of the Statutory Notice and Record of Advice.

SIGNATURE: _____

DATE: _____

INITIALS & SURNAME: _____

MEMBERSHIP NO: _____

Complaint procedure: We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap in writing.